



40 Technology Way
West Greenwich, RI 02817

Letter of Appreciation

June 1, 2012

Mr. Randy Cotter Jr
Cotter Brothers
Danvers MA 01923

Dear Randy

I wanted to take a few minutes and thank Cotter Brothers for their excellent work on the Amgen Project. Cotter Brothers' services were invaluable to the success of this project.

Cotter Brothers was able to provide both field service work and shop services to support both our pre-outage and outage activities. Fluor and Amgen relied heavily on your company's experience to help make decisions and find resolution to technical issues.

Having a project manager like Greg Gould on-site during the outage proved to be invaluable. Problems we encountered during the outage were resolved in hours and not days. Examples of this included: Manufactured valves with improper slopes were sent to Cotter Brother's shop, ends removed, re-welded, re-polished and back to the site within a day; Critical modifications to equipment were coordinated and completed in a timing manner to keep the project on schedule.

The teams Cotter Brothers had on site and in the shop were outstanding. They were very skilled, knew their trade well and followed the safety program well.

Most important, Cotter Brothers lived up to their commitments. Everyone in the company from Randy Cotter down to the men in the field could be trusted.

Thanks for your help and a job well done.

Cc: Billy Bolton

Yours truly,

James B Sparrow
Senior Project Manager